



## SWITCH GENIE SCORING PACKAGES

|                                                | GENIE CORE   | GENIE PLUS     | GENIE PRO            |
|------------------------------------------------|--------------|----------------|----------------------|
| <b>CORE SCORING &amp; OPERATIONS</b>           |              |                |                      |
| Scoring & lane management                      | ✓            | ✓              | ✓                    |
| Security roles & user management               | ✓            | ✓              | ✓                    |
| Reservations (desktop)                         | ✓            | ✓              | ✓                    |
| Software updates                               | ✓            | ✓              | ✓                    |
| Games — time-based (ping pong, pool, etc.)     | ✓            | ✓              | ✓                    |
| Daily shifts / drawers                         | ✓            | ✓              | ✓                    |
| Reports (revenue, lane use, statistics)        | ✓            | ✓              | ✓                    |
| Waiting list                                   | —            | ✓              | ✓                    |
| F&B Order Management (lane-side ordering)      | —            | ✓              | ✓                    |
| League management                              | —            | ✓              | ✓                    |
| Members / loyalty basics                       | —            | ✓              | ✓                    |
| <b>GUEST EXPERIENCE &amp; TECHNOLOGY</b>       |              |                |                      |
| Bowlapp mobile app                             | ✓            | ✓              | ✓                    |
| Smart Bowl Cloud (kiosk / QR ordering)         | —            | ✓              | ✓                    |
| Online reservations                            | —            | ✓              | ✓                    |
| Reservation Board (live lane display)          | —            | ✓              | ✓                    |
| Menu Board (digital display)                   | —            | ✓              | ✓                    |
| Intercom system                                | —            | ✓              | ✓                    |
| F&B Table Management (non-lane area)           | —            | ✓              | ✓                    |
| Lockers (rental & access management)           | —            | ✓              | ✓                    |
| Point games (sniper, red pin, pin golf)        | —            | ✓              | ✓                    |
| PlayerTag (player profiles & stats app)        | —            | ✓              | ✓                    |
| <b>PAYMENT &amp; INTEGRATIONS</b>              |              |                |                      |
| Stripe / Viva / Datacap payments               | ✓            | ✓              | ✓                    |
| Cashless card system (InterCard, Sacoa, Embed) | —            | ⊕              | ✓                    |
| RKeeper / F&B POS integration                  | —            | ⊕              | ✓                    |
| Nordic Amusement / Semnox interface            | —            | ⊕              | ✓                    |
| BLS interface                                  | —            | —              | ✓                    |
| LaneTalk integration                           | —            | —              | ✓                    |
| API access (external data exchange)            | —            | —              | ✓                    |
| Share module                                   | —            | —              | ✓                    |
| <b>ADVANCED OPERATIONS</b>                     |              |                |                      |
| Cloud data backup                              | —            | ✓              | ✓                    |
| Remote Dashboard (front office remote access)  | —            | —              | ✓                    |
| Multi-location settings transfer               | —            | —              | ✓                    |
| New feature early access                       | —            | —              | ✓                    |
| <b>SUPPORT &amp; TRAINING</b>                  |              |                |                      |
| Technical support                              | Ticket-based | Remote session | Dedicated + priority |
| Training resource library                      | ✓            | ✓              | ✓                    |
| Live virtual training sessions                 | —            | ✓              | ✓                    |
| 1-on-1 specialist training                     | —            | —              | ✓                    |
| Software installation support                  | —            | ⊕              | ✓                    |

✓ Included   ⊕ Optional (paid add-on)   — Not available in this tier